

(I) CLAIM(S)

What is claimed is:

1. A system for managing tow operations information comprising:

a. an application server including database server means to electronically
5 store data and means to access and transmit data in response to user commands and
communication means;

b. a computer workstation associated with a tower, the computer workstation
including display means, input means, and communication means;

c. a computer connection electronically linking the computer workstation to
10 the application server;

d. user application means for receiving a tow request data;

e. communications means for sending the tow request data to the application
server so that the database server may store the tow request data

2. The system for managing tow operations information as in claim 1 further
15 comprising user application means for inputting lien sale data, means for associating the lien
sale data with the tow request, and storing the lien sale data on the application server with the
tow request data.

3. The system for managing tow operations as in claim 1 wherein the application
means for receiving tow request data includes means for electronically receiving tow request
20 data from a tow customer computer workstation utilizing the communications means.